November 16, 2007

Mr. Robert Bonaparte 1500 SW First Avenue Suite 630 Portland, Oregon 97201

Dear Mr. Bonaparte:

It has been a while since we have spoken, but I wanted to take the time to put in writing how grateful my mother and I are to you for all of your hard work to help us obtain a settlement from the insurance company when her house burnt down.

My mother was a widow in her 80's and she had no idea what to do when the insurance company refused to pay anything for the personal property she had lost in the fire.

Fortunately, you were recommended to us as an attorney with expertise in dealing with insurance matters and litigation.

You took on my mother's case, carefully reviewed her documents, filed a complaint, took depositions, and kept us informed of all developments by telephone and e-mail. You acted as an intermediary between the insurance company and us and calmed our fears.

Because of your expertise in dealing with insurance matters, we were able to obtain a favorable settlement for my mother from the insurance company that included your legal fees.

Thank you again for your excellent work for us. Hopefully we will never need an attorney again for an insurance matter, but if we do, then we will call you.

Very truly yours,

Syhil Barrier
Sybil Barrier